



Annual Report

2024/25

ANCHOR

Pathways
from
Homelessness



Our Vision

Homelessness should leave no one behind.

Every child, young person, and family is equipped to shape their future.

Our Purpose

We believe in an Australia where anyone experiencing homelessness has a pathway to safety and independence.

We're here to help them find it.

Our Mission

We believe in our work and each other, in listening, innovating, and improving every single day.

We lift each other up. Sharing stories and nurturing partnerships.

We never lose sight of the vision, and we never leave anyone behind.

Our Child Safe Commitment

At Anchor, we are committed to the safety and wellbeing of all children and young people participating in our programs and the welfare of the children in our care will always be our first priority.

Equality Statement

Anchor welcomes all individuals, irrespective of sex, race, ethnicity, culture, language, religion, marital status, disability, sexuality, gender or age.



Anchor recognises the history and impact of colonisation upon all Aboriginal peoples, and we commit to progress reconciliation through our work, our relationships and our people. We acknowledge the traditional custodians of the lands and waterways on which we live and work: the Wurundjeri People, the Bunurong People, the Boon Wurrung People, and the Gunai Kurnai People and commit to providing culturally safe services for all Aboriginal and Torres Strait Islander people through deep listening and respect.

TABLE OF CONTENTS

Report from the CEO	4
Report from the Chair	6
Our Board	7
Our Staff	8
2024/25 in Numbers	9
Our First Year of the Anchor Green	10
Anchor Youth Homelessness Summit	11
Up Early for a Good Cause with Fifi, Fev and Nick	12
An Epic Run to End Youth Homelessness	13
Shaping the National Homelessness Conversation	14
Rapid Response	15
Liss's Story	16
Partnerships Delivering Outcomes	18
The Life-Changing Work of Anchor Foster Carers	20
Overcoming Mountains: Ella's Story	21
Supporter Acknowledgments	22
Financials	23

REPORT FROM THE CEO

Heidi Tucker

I described the 2023/2024 year as reaching base camp. This year we are seeing the mist clear and the summit being within our reach. I completed 10 years of service as Anchor's CEO in June 2025, and I could not be prouder of how our organisation – staff, Board members and foster carers – supports and raises up the people we serve.

This year we refreshed and reset our brand, what we stand for and how we show up. Our brand story is something of which we can be very proud. This was proven when over 100 supporters, philanthropists and corporate representatives attended the Anchor Youth Homelessness Summit in October, 2024. Our message of hope and leaving no one behind was extremely powerful and the video launched on that day did not leave a dry eye in the house. Sincere thanks to Rod Curtis and his team at Kommunal for their guidance, creativity and drive.

We developed and launched our 2025–2028 Strategic Plan as part of a longer-term vision this year. After careful consideration we determined that preventing youth homelessness encompasses everything we do. Whether we are responding to children in homelessness by providing trauma-informed support so they can avoid it as adults or continuing to grow our MyLife project which provides a unique approach that is underpinned by advantaged thinking for young people during their final two years in care, we are working hard to ensure young people do not become homeless. We know that an experience of homelessness as a young person will have a lifelong impact that is very hard to overcome.

Unfortunately, the rate of homelessness and people seeking crisis support has grown and deepened this year. Across Australia the demand for health, education and community services is increasing, often without government funding that matches the needs of disadvantaged Australians. Peak bodies and strong advocacy to governments to ensure accountability and resources to meet the needs of all Australians is critical. I continue to serve as a director on two Victorian peak bodies – Council to Homeless Persons and Centre for Excellence in Child and Family Welfare – who advocate for our sector.

As a CEO, one of my most important relationships is with the Board Chair. Together we steer the organisation and our relationship is critical to all areas of the business. I was very fortunate to work with Phillip Campbell for six years before he stepped down from the Board and Chair role in November, 2024. Phillip's expertise, pragmatic approach, deep commitment to Anchor and governance experience have really changed both the course of Anchor and my own professional development. I am indebted to Phillip for the advice and wisdom he shared with me over such a long time – thank you!

An executive search for a new Chair resulted in the election and appointment of Sylvia Hadjiantoniou. Sylvia comes with an extensive background in the Victorian Government, a range of directorships in health and community services and experience in the building industry. She hit the ground running leaning straight into the development of a long-term vision for Anchor and the 2025–2028 Strategic Plan. She is leading a Board which is deeply committed and passionate about the work Anchor does in the community.



I am always very thankful to our Board who volunteer their time and expertise to ensure the governance of Anchor is executed with rigour and accountability. I am grateful for their support, guidance and knowledge.

The Anchor team has been extraordinary this year. Every staff member works tirelessly and authentically to ensure no one is left behind and that those we serve have pathways from homelessness. As a small agency, our staff collaborates constantly with a diverse range of stakeholders and I thank them for their unwavering empathy toward those who find themselves in difficult circumstances whether that be due to poverty, fleeing family violence or being taken into state care because their home is not safe.

Following a long career with Anchor, our Executive Manager–Youth & Homelessness Peter Dinsdale left us in late 2024 to pursue a lifestyle change in country Victoria. Peter's dedication to young people who were experiencing homelessness and his decade-long advocacy for our Youth Foyer were outstanding. We were pleased to welcome Leanne Nicholson who has extensive experience in the homelessness, justice and mental health sectors, to the role. Leanne joins Nicky Anderson, Fiona Nicholls, Georgina Van Stekelenburg and Helen Voogt–Dillon making up the executive, supported by our Executive Co-ordinator Paula Barras. This group of seasoned executives and specialists support me and the smooth operations of Anchor. They always go the extra mile, and I am fortunate to have them in my corner!

Highlights during the past 12 months include:

-  Our non-service delivery staff – Finance, Assets management, Business Development and Support and People and Culture – excelling to ensure our client-facing teams could easily get on with their work. The year has seen an emphasis on uplifting our ICT capacity and capability, supported by a generous grant from the Victorian Government's Empowerment Fund.
-  Staff, Board members and external members of our Reconciliation Action Plan Committee working hard to build our next Reconciliation Plan at the Innovate level. We are very grateful to Dr Andrew Peters and other Aboriginal people who guided us in this journey of development. We are excited to deepen our commitment to Reconciliation, build on our previous achievements and act as a trusted ally to our First Peoples.
-  The new MyLife site in Outer Gippsland continuing to thrive, alongside Pakenham and Lilydale. The MyLife project continues to achieve amazing outcomes for young people who have spent time in residential services. The service allows up to two years for young people to successfully transition from their care experience until they turn 18 years old.
-  Media coverage continuing to grow with regular articles, stories and coverage with local outlets. The new brand story gives Anchor a clear narrative to expand our reach and increase our visibility.

Finally I would like to express my appreciation to the Victorian Government's Department of Families, Fairness and Housing for their support which, along with some extremely valuable philanthropic funding, has enabled Anchor to grow its capacity and capability. It is not an easy fiscal environment however despite on-going challenges our staff, foster carers and Directors are delivering valuable outcomes and impacts to the people we serve. I look forward to continuing to change lives and make a positive difference in the community together.



Heidi Tucker, Chief Executive Officer

REPORT FROM THE CHAIR

Sylvia Hadjiantoniou

It is a privilege to present my first report as Chair of Anchor Community Care, having commenced in the role in November, 2024. I am honoured to lead an organisation so highly regarded in the sector and supported by a talented Board of Directors.

This year marked the launch of Anchor's 2025–2028 Strategic Plan, which sets a clear path towards preventing homelessness and transforming the life trajectories of young people who come into contact with the out-of-home care system. This plan is the foundation for an ambitious nine-year vision to break cycles of disadvantage and create lasting change.

We are grateful for the strong support of the Victorian Government through the Department of Families, Fairness and Housing, as well as the growing contributions of corporates, philanthropists and charitable foundations.

Together, these partnerships enable us to deliver innovative high-quality services.

I warmly welcome our two new Board members, Steve Peterson and Mark Sayer, and thank the entire Board for their commitment and expertise. I also congratulate our CEO, Heidi Tucker, for her outstanding leadership, and acknowledge with deep appreciation our staff and foster carers, whose dedication makes everything possible.

Anchor is an organisation of strength, compassion and impact. I am proud of all that we are achieving together and confident about the future we are shaping for young people and families.



Sylvia Hadjiantoniou, Chair



OUR BOARD



Back row from left: Sylvia Hadjiantoniou (Chair), Adrian Martyn, Michael Deidun, Heidi Tucker (CEO), Mark Sayer, Jacinta Brouwer (Vice Chair), Steve Peterson and Nigel Haskins (Treasurer).

Front: Sharika Jeyakumar (Secretary)

Absent: Brad Price

Board Committees

🌀 Finance, Projects and ICT Committee

Nigel Haskins (Chair), Brad Price, Michael Deidun and Mark Sayer

🌀 Risk and Compliance Committee

Sharika Jeyakumar (Chair), Nigel Haskins and Steve Peterson

🌀 Fundraising Committee

Jacinta Brouwer (Chair), Sylvia Hadjiantoniou, Adrian Martyn and Steve Peterson

OUR STAFF

Belief, Authenticity, Collaboration, Empathy.
Our staff bring Anchor's values to life every day in the work they do.

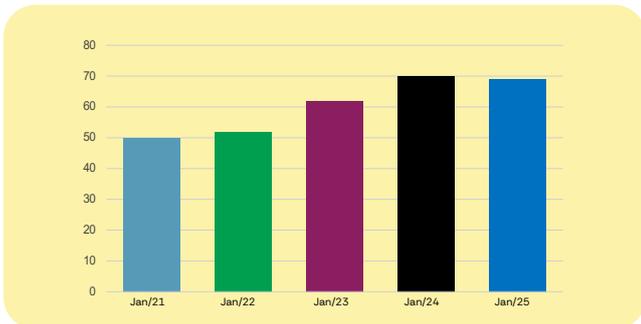
In 2024/25 we have invested time and energy in making sure that these values are a true reflection of who our people are.

What our team looks like

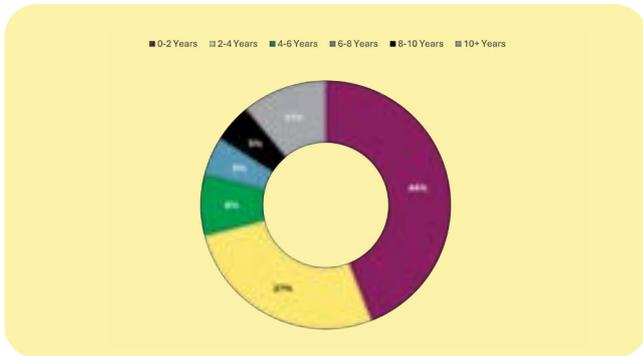
This year, we have welcomed exciting new talent while farewelling some senior influential figures of the organisation.

Data correct as at 30 June 2025

Number of employees



Years of Service



Investing in Systems That Support Our People

Anchor has strengthened the way we engage and support our staff by embedding systems that make learning and development more accessible and responsive.

Culture Amp has given us valuable insight into staff experience, helping us better understand what matters most and where we can improve.

Anchor awards

In 2024, we launched our first ever staff awards to recognise and honour the valuable contributions made by our staff. The awards are a celebration of the individual and collective achievements that have positively impacted the lives of those we serve.

The awards added an extra air of celebration and togetherness at our annual staff Christmas party.



We proudly presented awards to the following staff:

Leadership Award

Winner: Talia Appleby
– Team leader
Homelessness Services

The Culture Award

Winner: Faji Boka – Case
Manager, MyLife Project

Rising Star Award

Winner: Julia Hilary – Youth
Development Worker

At the same time, Employment Hero has enabled us to roll out much of our training to staff in an accessible, digital format.

These tools have created a more connected, capable workforce. By listening to staff and acting on their feedback, we've been able to offer clearer development pathways and more opportunities for career progression.

The result is a stronger, more confident team, inspired by the difference they're making.

2024/25

IN NUMBERS

In 2024/25, Anchor supported over **1,750 people** across our three social impact areas. We provided the following support:



Out of Home Care

200

Children and Young People cared for through Anchor's Foster and Kinship Care programs.

211

Foster Carers and Kinship Carers supported.

35,073

Nights of care provided to children in Foster and Kinship Care.

2,807

Hours of family services, information and advice provided to Kinship Carers.

Homelessness

490

People assisted through our Opening Doors crisis response service.

234

People assisted with short-term or emergency accommodation and support.

3,200

Nights of short-term emergency accommodation provided.

249

Rough sleeper reports received by our Rapid Response Program.

488

Support periods for families in Transitional Housing.

Youth at Risk

140

140 Young people supported through our Opening Doors crisis response service.

11

Young people supported with Family Reunification / Family Preservation support.

OUR FIRST YEAR OF THE ANCHOR GREEN

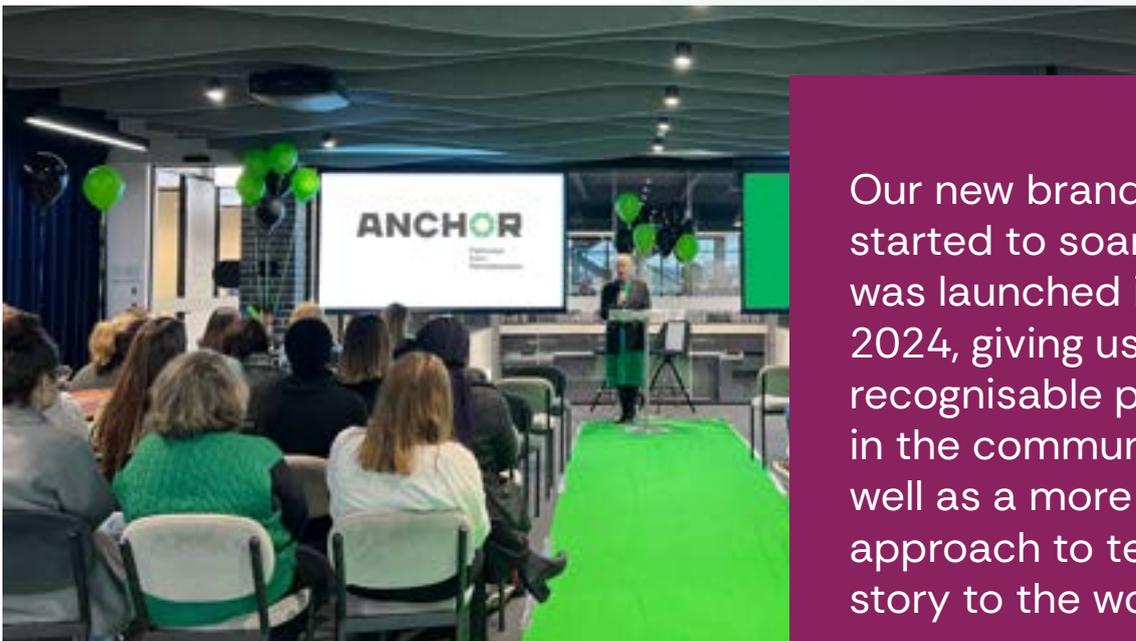
2024 was a big year for developing our organisational identity and brand design.

Following an extensive period of consultation and background work including focus group workshops, stakeholder interviews and internal/external engagement, we proudly unveiled our new brand identity to our staff in August, giving a first glimpse of our new logo and colours – as well as our re-aligned Values, Purpose, Mission and Vision.

This work was all about ensuring that Anchor is able to better tell our story and connect with supporters and partners with whom our purpose and vision resonates.

“ In developing this brand, we have learned so much about ourselves – most importantly, why we care about supporting our clients. This is something that shone through during all of the consultation process – the passion, commitment and dedication that all our staff show every day in their work. ”

Heidi Tucker, Anchor CEO



Our new brand has started to soar since it was launched in August 2024, giving us more recognisable presence in the community, as well as a more focused approach to telling our story to the world.

ANCHOR'S YOUTH HOMELESSNESS SUMMIT SPARKS ACTION

On the morning of 1 October in Melbourne, Anchor hosted its inaugural Youth Homelessness Summit, bringing together senior leaders from business, philanthropy, government, and youth services to confront one of Australia's most urgent and complex social challenges: youth homelessness.

The event represented Anchor's commitment to driving a different conversation and challenging the status quo by inviting new voices into the mix to help shape solutions for some of Australia's most vulnerable young people.

The summit featured a powerful lineup of speakers who shared insights, data, and lived experiences, including:

- 🌱 **Bernard Salt**, Australia's leading demographer, who revealed alarming statistics that underscore the growing scale and cost of youth homelessness.
- 🌱 **Stuart Penklis**, CEO of Residential at Mirvac, who spoke about the construction industry's unique position as a bridge between planning, government, and housing providers—highlighting the potential for cross-sector collaboration.
- 🌱 **Caroline Gurney**, CEO of Future Generation, who called for philanthropic investment in earlier interventions, recognising that prevention is not only more humane but more economically sound.
- 🌱 **Corrie Nicholson**, Senior Executive at BP ANZ, and **Dom Ennis** from YSAS, shared deeply personal reflections on how homelessness impacts a young person's soul, identity, and ability to cope—reminding the audience that behind every statistic is a story of resilience and pain.



A standout moment was the official launch of Anchor's new branding and the **MyLife Project**— MyLife offers a lifeline to young people who have faced significant trauma and disadvantage and enables them to leave the care system with hope for their future and the skills needed to live independent fulfilling lives.

The event also celebrated the support and leadership of the Department of Families, Fairness and Housing (DFFH), whose partnership has been instrumental in enabling Anchor's innovative work. Heidi Tucker, Anchor's CEO, closed the summit with a powerful message: that solving youth homelessness requires courage, collaboration, and a willingness to listen to those with lived experience.

This summit marked more than just a conversation—it was a call to action that powerfully resonated with the audience and speakers alike.

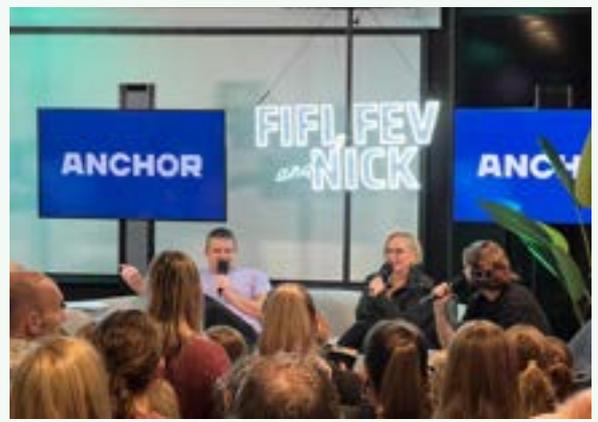
UP EARLY FOR A GOOD CAUSE WITH FIFI, FEV AND NICK

Anchor braved an early morning to join the Fox FM team at their lively Brekky in the Burbs broadcast at the Bayswater Hotel on Friday 30 May, 2025.

From as early as 6am, hundreds of families and children gathered to enjoy the energy of the live Fifi, Fev & Nick show—and to show their support for young people doing it tough.

We were thrilled at the support we received from the well-known radio hosts, with Fifi Box taking time to champion Anchor's cause, and AFL great Brendan Fevola donning one of our Youth Foyer 'End Youth Homelessness Now' t-shirts.

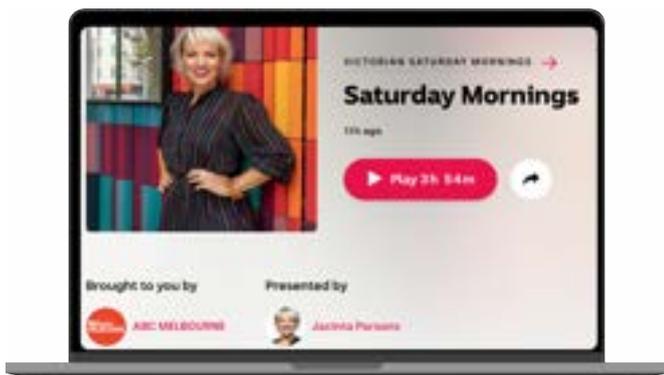
Events like this remind us how powerful community support can be in tackling youth homelessness and building brighter futures.



ANCHOR IN THE MEDIA

Anchor continued to grow our presence in the media in 2024/25, with some hard-hitting features that provides deeper insight into the personal impact of Australia's homelessness crisis, as well as other interviews that aimed to educate, inform and bust the stigma surrounding homelessness and the care system.

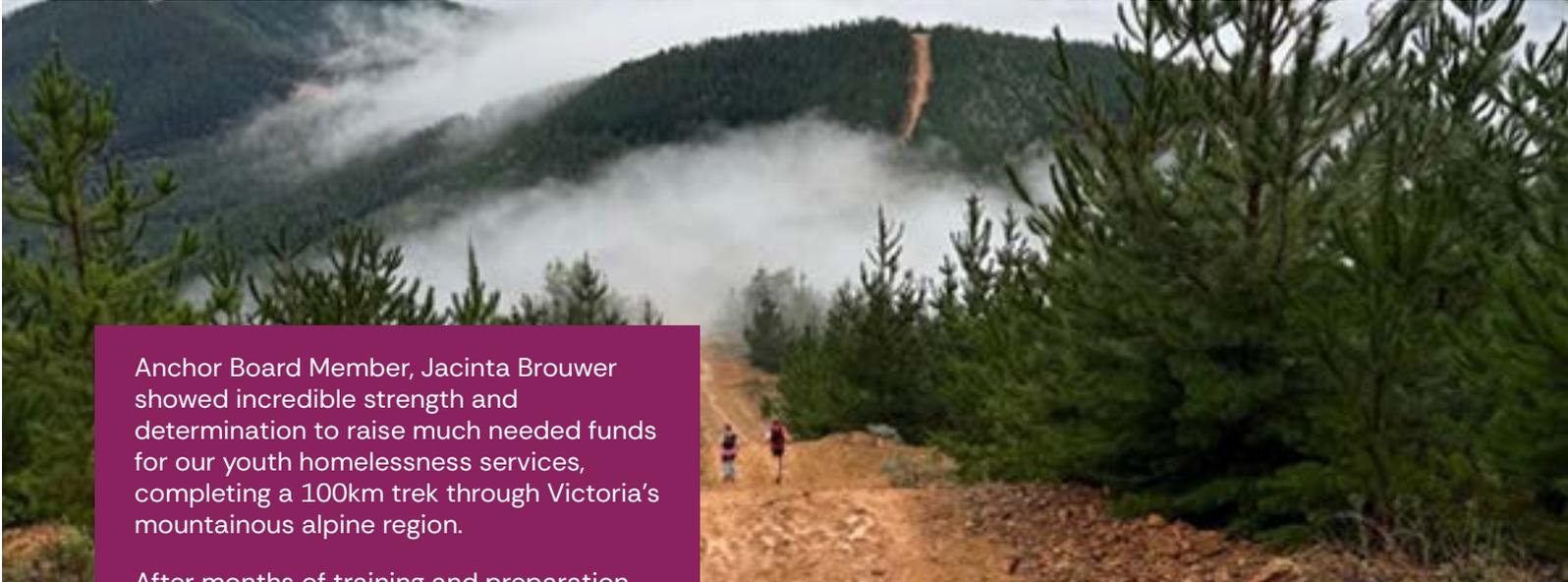
We value all opportunities to engage with the public through the media and thank all publications and outlets who sought to engage with Anchor on vital issues surrounding homelessness, young people, foster care, and housing.



100 KILOMETRES FOR A CAUSE

AN EPIC RUN TO END YOUTH HOMELESSNESS

Jacinta and Bass' incredible effort raised vital funds and awareness for youth homelessness—and proved what's possible when one person takes a stand for change.



Anchor Board Member, Jacinta Brouwer showed incredible strength and determination to raise much needed funds for our youth homelessness services, completing a 100km trek through Victoria's mountainous alpine region.

After months of training and preparation, Jacinta conquered the 100km Buffalo Stampede in 26 hours. Jacinta took on the gargantuan challenge alongside her colleague and friend Bass Srour, who was a constant source of motivation as her running partner, as well as their friend Brett as part of the support crew who guided Jacinta through the final 30km.

"Crossing the finish line at the Buffalo Stampede was honestly overwhelming—in the best way. I felt relief, pride, exhaustion, and a wave of gratitude all at once", she said.

"When it got tough—and it really did—what kept me going was the reason behind the run. Every step reminded me that young people experiencing homelessness don't get to tap out when things get hard. I had the privilege of choosing this challenge; they don't. That perspective kept me grounded."

Jacinta says that the fundraising element added a whole level of dimension to the experience, adding meaning and motivation to an already massive undertaking.

"Every message of support, every donation—it felt like I wasn't running alone. People believed in why I was doing it, and that meant everything."

100 Kilometres

24 hours

112 individuals and businesses inspired to donate

\$38,633 raised for vulnerable young people.



SHAPING THE NATIONAL HOMELESSNESS CONVERSATION

The scale and complexity of Australia’s homelessness crisis require innovative solutions and a dedication to preventative approaches if we are to avoid further decades of intergenerational homelessness.

Anchor’s leadership in this space saw us presenting on the impactful programs we deliver, sharing our learnings and knowledge. We are committed to collaboration across the sector, and with our funding partners who empower our work.

2025 NATIONAL HOMELESSNESS CONFERENCE IN QUEENSLAND

In a session titled “Preventing Homelessness and Focusing on Lived Experience” Anchor’s Leanne Nicholson and Leanne Moody shared insights into Anchor’s Specialist Homeless Children’s Practitioner pilot program. The session explored what inspired the creation of the program, the practical support provided to children and young people, and what our evaluation revealed.

This pilot program is a strong example of how innovative, early intervention strategies can disrupt the cycle of homelessness for vulnerable children. By working directly with young people at risk of homelessness, the program aimed to reduce harm, build resilience and self-determination, and prevent young people from entering the homelessness service system as adults.

The program’s success reinforces Anchor’s commitment to youth homelessness prevention, placing children and young people at the centre of solutions that offer real pathways out of homelessness. It highlights the importance of designing responses informed by lived experience, innovation, and collaboration across services.



OPEN NETWORK



Anchor joined over 160 peers and colleagues in the homelessness and out-of-home care sector for a vital discussion on measuring progress and outcomes in homelessness services.

Avi MacMull, Anchor’s Quality and Evaluation Manager, presented to the OPEN Network about Anchor’s approach to evaluating the impact of its programs, particularly those supporting young people experiencing or at risk of homelessness.

Avi emphasised that at Anchor, evaluation goes beyond tracking service delivery — it’s about understanding the difference we make in the lives of young people facing homelessness.

As a leading youth homelessness service provider in Melbourne’s outer east, Anchor is committed to building **pathways from homelessness**. Evaluating the real outcomes of our support — housing stability, education engagement, and wellbeing — helps ensure we’re delivering meaningful change.

RAPID RESPONSE



83 Men **36** Women

103 gender not stated

27 children

45 pets

The demand on homelessness services across Australia experienced critical urgency in 2024/25.

Anchor's Rapid Response Program saw a 240 percent increase in reports of rough sleepers in our service area – showing that more people are being forced to live in tents, cars, and makeshift accommodation, and that homelessness is far more visible in the community.

ABOUT THE RAPID RESPONSE PROGRAM

In the face of such a significant rise in rough sleeping, our Rapid Response Team continued to show up, providing support, basic necessities and connection to vital services for rough sleepers.

Anchor's Rapid Response is an assertive outreach program prioritising immediate safety and shelter needs of rough sleepers, while working to building on-going rapport. Subsequent visits focus on establishing further health or mental health needs, working with each individual to progressively receive more relevant services over time.

The Rapid Response Program is proudly operated in partnership with the Yarra Ranges Council.



PATHWAYS FROM HOMELESSNESS

LISS'S STORY

The first step for any young people experiencing homelessness is getting a safe and stable place to live.

Liss, from Anchor's Lilydale Youth Foyer, says that having stable accommodation and support has given her everything she needs to create a bright future.

"Life was full of chaos before I came to the Lilydale Youth Foyer.

I had been in foster care for most of my childhood. When I moved back home as a teenager, I was surrounded by a lot of alcohol and drug use. Police were constantly at our place because of domestic violence episodes between my mum and dad. I have a brother and a sister, and the house was too small for all of us. It was just a really tense and traumatic environment.

“

I basically packed a bag and left. My life became lots of couch surfing and moving around. ”

I had hopes of studying but the mental toll and unpredictability of my life was too much.

At first when I came to Foyer, I was really shy. It took about six months for me to start leaving my room. Everyone was really friendly, but I needed space to just get used to being here. I had a feeling of being homesick for a home that didn't exist for me.

The Anchor Foyer staff made a really big impression on me though. They focused on building my relationships and my confidence and happiness. That really helped me to start getting things back on track.

It's nearly time for me to move out of the Foyer. I'll be sad to go because it has been amazing here, but I'm in a really good place. I feel full of energy and confidence. I am nearly finished my Community Services Diploma, and I'm doing my placement in disability support. I'm starting to look for private rentals and my relationship with my family is a lot better.

Before, something like a career or regular housing just felt impossible. But now I feel like I can definitely have those things, not only because I can get them, but also because I feel like I am deserving of them. It took a lot of work to get to that point.

I think of how far I have come in two years with the help of the Foyer. I'm really excited to see where I get to in another two years, or two years after that!"



PARTNERSHIPS DELIVERING OUTCOMES

Every outcome we achieve begins with the belief and backing of our partners. Through their support, children, young people and families facing homelessness and disadvantage are gaining access to safe housing, tailored support, and the opportunity to thrive.

These partnerships build long term solutions and enable us to move beyond immediate crisis response into a space where we are truly changing the landscape of homelessness in Australia.

SUPPORTING YOUNG PEOPLE IN REGIONAL VICTORIA

When invited by the Department of Families, Fairness and Housing (DFFH) to explore the establishment of a MyLife project in regional Victoria, Anchor recognised both the opportunity and the complexity of expanding into a new and unfamiliar landscape. Having only recently extended our services into Melbourne's south, we understood that regional service delivery comes with unique challenges.

With the generous support of the Brian M. Davis Foundation and Equity Trustees—both known for championing innovative, place-based solutions—we undertook a comprehensive review to understand the barriers and enablers to establishing a trauma-informed service for young people in care. Their investment allowed us to approach this opportunity with confidence, clarity, and a strong evidence base.

The resulting report has become a strategic guide for our regional growth. It not only informed our successful launch of the MyLife Hub in Gippsland but also positioned Anchor as a trusted, long-term partner in the region—committed to delivering tailored, impactful support for young people who have experienced significant trauma and disadvantage.



 Equity Trustees

Brian M. Davis
Charitable Foundation



YOUTH FOYER TRANSFORMATION

Anchor's Lilydale Youth Foyer underwent an exciting revitalisation project thanks to the team at Opendoor, which has transformed the communal spaces for our young residents.

A new outdoor barbeque and seating area was built, along with garden beds, and an edible garden. The internal common room was modernised with new shelving whilst the kitchen received a very welcome upgrade with the installation of a coffee machine.

“ We really wanted to create a space where young people could come together, cook food together. This space is really somewhere that they can call home. ”

Ashlee Gervasi - Regional Manager, Workforce Services Australia



This partnership was particularly powerful as Opendoor is a Workforce Australia Services provider, which saw several participants who are otherwise unemployed or on income support providing the workforce for this project. This gives them the skills and connection to further their own employment stability, all while improving the living accommodation for young people who have experienced homelessness.

The project is a great example of how collaboration across community, business, and not-for-profits can create lasting impact and new opportunities for young people who have experienced homelessness.

“ This will really produce some comfort for young people. The Foyer program is for young people to form community because they've often come in from being quite isolated.

It takes a community in order to assist somebody on their pathway and I think our partnership with Opendoor is really the start of that. ”

Heidi Tucker - CEO, Anchor





THE LIFE-CHANGING WORK OF ANCHOR FOSTER CARERS

For over 20 years, Anchor foster carers Amanda and Dean have opened their home and hearts to children in need, providing safety, stability, and unconditional care.

Recently, they welcomed Daisy, a three-year-old with a rare genetic disorder — the only known case in Australia. The condition affects her mobility, fine motor skills, eating, and sensory processing, and typically shortens life expectancy. Before entering care, Daisy experienced chronic neglect, leaving her health severely compromised.

In Amanda and Dean's nurturing home, Daisy has flourished. Through round-the-clock care, medical support, and patient encouragement, her mobility and health have improved to the point where she can enjoy trips to the park, connect with her community, and begin exploring education options once thought impossible.

Their dedication extends beyond their home — connecting with families worldwide who face the same diagnosis, deepening their knowledge, and fiercely advocating for the best possible supports for Daisy. All this while continuing to care for their long-term foster care placement and their four biological children.

Amanda and Dean's work is a masterclass in creating a loving, safe and stable home, as well as incredible resilience, advocacy, time-management skills and commitment to improving children and young people's lives.



OVERCOMING MOUNTAINS ELLA'S STORY

As a child, Ella suffered sexual abuse from her father, and her mother's intellectual disability meant that she never received the care and nurturing support she needed in her home – the care and safety that all young children deserve.

Into her late teens, she was about to leave the child protection system and head out into the world. Ella needed the skills and support to live independently, but due to years of trauma and neglect, she didn't possess the life skills to make it on her own.

At the time that Ella came into the MyLife Project, she was already struggling with severe mental health issues and self-harm. She would spend days and weeks in the hospital, barely attending school, and her outlook wasn't good. She needed to overcome a mountain of adversity and disadvantage if she was going to be able to experience the safety and stability she deserves.

Young people who carry so much trauma aren't always quick to engage with support. They are wary, distrusting, and feel isolated. But the turning point with Ella came one day when she and her case manager at Anchor, Mary, were having a chat and she mentioned that she wanted to do more cooking. Her passion for cooking opened the door for Anchor to encourage her to attend school more often

It's a wonder what a little bit of confidence can do, because by the end of her time in high school, Ella was engaged in education regularly and loving her time there. With the support of Anchor's MyLife team, she was able to achieve continuity in her education and was also supported on her journey to independence, all thanks to MyLife's case workers who helped Ella to ignite her own passions and strengths.

In 2024, she graduated with her year 12 equivalent, and this year began a commercial cookery course as she chases her dream of a career in hospitality doing what she loves.

One person, or one single turn in life, can drastically shape a young person's life trajectory and leave an indelible imprint. That is Anchor's work in a sentence – working every day to give children and young people the support and safety they haven't had the opportunity to experience. All they need is a chance and we know every young person can achieve great things, just like Ella. In her own words,

“Please believe in them, like you believed in me.”

SUPPORTER ACKNOWLEDGEMENTS

The support of our many funders, partners and donors is what powers the impact we make in the community.

We express our sincere appreciation to the following who partnered with us in 2024/25 to create meaningful change in the lives of people experiencing homelessness and disadvantage:

Partners

Box Hill Institute
Cire Services
Community Housing Limited (CHL)
Department of Education and Training
Department of Families, Fairness, and Housing (DFFH)
Equity Trustees
Foster Care Association of Victoria
Fostering Connections
Hadi Hayek
Haven Home Safe
Melba Support Services
Ngwala Willumbong
OONAH Aboriginal Health and Community Services
Opendoor
RecLink
Reconciliation Australia
Sixteen Yards
StableOne
The Foyer Foundation
VACCA
VISHN
Yarra Ranges Council
YSAS

In-Kind Support

Caribbean Rollerama
Generosity Collective
Good 360
Hallmark Cards
Hope in a Suitcase
Rotary Club of Lilydale
Share the Dignity
Tanarra Social Purpose
Texas Instruments
The Mustard Tree Lilydale
The Running Company – Lilydale
Thread Together
Together Financial Services
XL Events

Grant Providers & Major Donors'

Brian M. Davis Charitable Foundation
Equity Trustees
Irene Hams
Jacinta and Brett Brouwer
Jaindu Dias
Jiayuan Music Charity
Knox City Council
Magistrates Court of Victoria
Mantel Group
Marrich Charitable Foundation
Michael and Kathleen Deidun
Mitchell Brandtman
MRJ & Co Pty Ltd
Ms Mary Doyle MP
Myer Community Fund
PC Whitehall & Sons
Plus Pak Pty Ltd
Red Caps Golf Club
SKJ Family Foundation
Southern Cross Austereo
St James Lodge Pty Ltd
The Foothills Foundation and Charitable Trust
Together Financial Services
Transform Management Pty Ltd
Victorian Department of Treasury and Finance
Yarra Ranges Council

FINANCIALS

Statement of Profit or Loss and Other Comprehensive Income for the Year Ended June 30 2025

	2025 \$	2024 \$
Revenue	11,543,096	10,662,053
Investment movement surplus	44,530	56,353
Other income	666,428	849,926
Employee benefits expense	(8,454,216)	(8,308,949)
Property amortisation	(430,647)	(243,079)
Administration costs	(585,087)	(483,230)
Governance	(28,303)	(51,731)
Communication	(45,996)	(56,499)
Furniture & equipment	(2,289)	(2,004)
Information technology	(175,180)	(129,028)
Property costs	(286,974)	(258,757)
Professional development	(130,345)	(110,351)
Service delivery costs	(1,804,369)	(1,754,755)
Travel & transport	(105,054)	(113,565)
Finance costs	(41,872)	(22,303)
Surplus / (Deficit) for the year	163,722	34,081
Items that will not be reclassified subsequently to profit or loss	0	0
Other comprehensive income for the year	0	0
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	163,722	34,081

Statement of Financial Position as at 30 June 2025

	2025 \$	2024 \$
CURRENT ASSETS		
Cash and cash equivalent	2,165,029	1,613,957
Receivables	76,288	31,441
Other financial assets	1,356,268	1,255,015
Other assets	115,320	74,859
TOTAL CURRENT ASSETS	3,712,905	2,975,272
NON-CURRENT ASSETS		
Property Plant and Equipment	5,440,853	5,483,383
Right-of-use assets	858,645	654,114
Other assets	40,453	40,453
TOTAL NON-CURRENT ASSETS	6,339,951	6,177,950
TOTAL ASSETS	10,052,856	9,153,222
CURRENT LIABILITIES		
Trade and other payables	688,147	893,456
Lease liabilities	380,414	193,965
Employee provisions	739,467	669,918
Other liabilities	1,449,461	838,551
TOTAL CURRENT LIABILITIES	3,257,489	2,595,890
NON-CURRENT LIABILITIES		
Lease liabilities	527,001	457,385
Employee provisions	45,276	40,579
Long-term provisions	83,003	83,003
TOTAL NON-CURRENT LIABILITIES	655,280	580,967
TOTAL LIABILITIES	3,912,769	3,176,857
NET ASSETS	6,140,087	5,976,365
EQUITY		
Retained surplus	5,932,048	5,768,326
Revaluation surplus	208,039	208,039
TOTAL EQUITY	6,140,087	5,976,365

Statement of Cash Flows for the Year Ended 30 June 2025

2025
\$

2024
\$

CASH FLOW FROM OPERATING ACTIVITIES		
Donations received	102,058	137,209
Interest received	72,034	64,173
Operating revenue	11,998,478	10,566,463
Interest paid	(41,872)	(22,303)
Other receipts	542,721	407,923
Payments to suppliers and employees	(11,789,092)	(10,967,573)
NET CASH PROVIDED BY OPERATING ACTIVITIES	884,327	185,892
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchases of Property, Plant & Equipment	(36,275)	(94,064)
Purchase of available-for-sale investments	0	0
Proceeds from sale of Property, Plant & Equipment	1,700	0
Proceeds from disposal of available-for-sale investments	3,575	0
NET CASH USED BY INVESTING ACTIVITIES	(31,000)	(94,064)
CASHFLOW FROM FINANCING ACTIVITIES		
Payment of Lease Liabilities (net)	(302,255)	(167,483)
Net Cash provided by /(used in) financing activities	(302,255)	(167,483)
Net Increase/(decrease) in cash and cash equivalents held	551,072	(75,655)
Cash and Cash equivalents at beginning of the financial year	1,613,957	1,689,612
CASH AND CASH EQUIVALENT AT THE END OF THE FINANCIAL YEAR	2,165,029	1,613,957

Annual statements give true and fair view of financial position of Anchor Community Care Ltd

The Board has determined that the company is a reporting entity and that the financial statements have been prepared in accordance with the Australian Accounting Standards – Simplified Disclosures, the Corporations Act 2001, and the Australian Charities and not-for-profits Commission Act 2012, outlined in Note 1 to the financial statements.

We, Sylvia Hadjiantoniou and Nigel Haskins being members of the Board of Anchor Community Care Ltd, certify that: The statements attached to this certificate give a true and fair view of the financial position of Anchor Community Care during and at the end of the financial year of the company ending on 30 June 2025.



Chairperson - Sylvia Hadjiantoniou



Treasurer - Nigel Haskins

Dated this 13th day of October 2025

These financial statements have been audited by an independent auditor Postan Miller and Associates Pty Ltd Suite 32, Level 3, 25 Claremont Street, South Yarra Vic 3141 October 2025

Access to the complete audited financial statement is available at www.anchor.org.au

Anchor Community Care Ltd 44 Lakeview Drive Vic 3179

Belief in Heroes Starts Here.

Anchor Community Care Ltd

44 Lakeview Drive, Scoresby VIC 3179

P: 03 8761 9040

E: info@anchor.org.au

ABN: 80 952 878 595

ACN: 666 453 836

anchor.org.au