



ANCHOR

Annual Report
2023-24



Our Vision

Homelessness should leave no one behind. Every child, young person, and family is equipped to shape their future.

Our Purpose

We believe in an Australia where anyone experiencing homelessness has a pathway to safety and independence.

We're here to help them find it.

Our Mission

We believe in our work and in each other, in listening, innovating, and improving, every single day.

We lift each other up, sharing our stories and nurturing partnerships.

We never lose sight of the vision, and we never leave anyone behind.

Our Child Safe Commitment

At Anchor, we are committed to the safety and wellbeing of all children and young people participating in our programs and the welfare of the children in our care will always be our first priority.

Equality Statement

Anchor welcomes all individuals, irrespective of sex, race, ethnicity, culture, language, religion, marital status, disability, sexuality, gender or age.



Anchor recognises the history and impact of colonisation upon all Aboriginal peoples, and we commit to progress reconciliation through our work, our relationships and our people. We acknowledge the traditional custodians of the lands and waterways on which we live and work: the Wurundjeri People, the Bunurong People, the Boon Wurrung People and the Gunai Kurnai People and commit to providing culturally safe services for all Aboriginal and Torres Strait Islander people through deep listening and respect.



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Report from CEO

Heidi Tucker

Last year I described our progress as reaching base camp. This year has been one of expansion, engagement and advocacy for the issues of importance to Anchor Community Care and making headway toward the summit. Sadly, cost-of-living pressures have had dire consequences for families and children, with people struggling to maintain their housing and accommodation. Anchor has doubled down on our commitment to the people we serve and despite the environment, we have managed to do extraordinary work.

We have once again continued to be guided by our strategic priorities of:

- Sustainable growth and impact
- Improved outcomes for the people we support
- Quality and safety
- Credible voice and trusted partner
- Organisational culture and capability

I have proudly served on the Board of the Council to Homeless Persons and this year was also elected to the Board of the Centre for Excellence in Child and Family Welfare. These positions provide me with the opportunity to ensure that Anchor is highly engaged in the sectors we operate in and to join the advocacy pitch to shift the dial on extremely important issues such as homelessness, the welfare of children, young people and families.

“Every day our staff change lives but humbly go about their work, professionally and diligently.”

Anchor’s achievements this year are many and varied including:

- Completion of our Reflect Reconciliation Action Plan. We achieved the work plan we set down for ourselves which included a commitment to deep staff training and engagement in cultural awareness, using suppliers owned and operated by Aboriginal people and support/sponsorship of events celebrating culture such as the Eastern Metropolitan NAIDOC Ball.
- Expansion to Outer Gippsland where we have established another site of our MyLife Project (formerly known as Supporting Transitions) for young people transitioning between residential care and the end of their statutory care order at 18 years.
- Carer Appreciation Dinner held in February with well over 100 households attending as Anchor celebrated the contribution and impact of our Foster and Kinship Carers.
- Media coverage by the ABC of an innovative program piloted by Anchor, with funding through philanthropy, which explores the needs of children and young people experiencing homelessness from their perspective.

Excitement has been building this year as our Business Development Team, supported by brand strategy architects Kommunal, has been preparing Anchor to communicate with a much wider audience. This work includes creation of our ‘brand story’ and a suite of impactful tools which will enable Anchor to attract support through philanthropy and business to assist us to realise our purpose and increase support to those we serve. This project has captured the thoughts and experiences of all our valued stakeholders.

This year we have received support and appreciation from several State and Federal MPs. They have shared our concerns about how those who are disadvantaged are faring, particularly in their electorates. Our sincere thanks are extended to Mary Doyle, Aaron Violi, Bridget Vallence, Emma Vulin and Daniela De Martino.

I would like to acknowledge all of our Anchor staff who work tirelessly each day to ensure that the people we serve are safe, stable and thriving. Every day our staff change lives but humbly go about their work, professionally and diligently.

The Executive Management Team consisting of Nicky Anderson, Peter Dinsdale, Fiona Nicholls, Georgina Van Stekelenburg and Helen Voogt-Dillon, supported by Paula Barras, go over and above to support me as CEO and I am grateful for their trust, energy and commitment to Anchor.

Anchor is very fortunate to have corporate services staff who work very hard to ensure that our practitioners and direct care staff have access to a well-maintained fleet, comfortable offices, people and culture services, financial support and Information Technology. Without these services we could not assist and support people in need as we do. This year particularly we have demanded so much of our teams as we expand and serve more people in larger geographical areas.

I want to thank our Board of Directors who volunteer their time freely to assist me as CEO and provide guidance and governance to the organisation. They work quietly in the background and their influence and good judgement allows Anchor to operate with a high degree of compliance and sound financial management. The effectiveness of our Board relies on the leadership of our Chair, Phillip Campbell who has been visionary over the past six years. Phillip will be passing on the baton after the 2024 Annual General Meeting and we are grateful for the incredible commitment and belief he has shown in Anchor.

Anchor, along with the business and the not-for-profit sector, is experiencing the head winds caused by sharply rising costs of operating. We are fortunate to have a stable financial base and reliable government funding as we provide such critical services in the community. The next few years will be testing but I am very confident that we have all the tools and resources we need to manage well.

It is a privilege to have led Anchor as I have now done for nine years as CEO. I am incredibly grateful to our staff, our board, our carers, our supporters and the community who support our important work. Everyday I hear of a story of the life-changing work we do. I am immensely proud of Anchor and look forward to the year ahead in which we will do big things together!



The Anchor team from Gippsland



Report from the Chair

Phillip Campbell

It is with a tinge of sadness that I write my last Anchor Annual Report introduction. In accordance with our Constitution, I will be retiring this year after the Annual General Meeting in November. I have been privileged to have held this position for the last six years, during which time Anchor has grown significantly in capability, sophistication in service delivery and geographic coverage. Anchor was always a highly regarded organisation, but it is now far more widely recognised outside of the sector and, as a result, attracting growing financial support from corporates, philanthropists and charitable foundations.

Those with a keen eye will note the new Anchor livery developed during this past year by a team drawn from across the organisation under the guidance of an expert brand strategy agency. The tag line, "Pathways From Homelessness", succinctly describes every service Anchor provides – from Kinship and Foster Care through to the Lilydale Foyer and MyLife Project.

We were delighted this year to release our inaugural Impact Report. This milestone report marks a significant juncture in our journey and demonstrates our commitment to building a robust foundation which will both guide our on-going work and provide comfort to our financial supporters that we are an evidence-based, outcomes-driven community services organisation.

The Anchor Board of Directors continues to evolve. We have had a couple of retirements due to career opportunities requiring extensive travel and family commitments. Sincere thanks to our long-standing Treasurer Peter Cairns, Sue Allen and David Benady for your invaluable contributions. I would also like to pay special tribute to the recently-departed Chair of our Information Communications Technology (ICT) Committee Chris Howard. Anchor now has some robust IT Infrastructure, thanks to Chris' guidance, as well as a strategic plan for its further development.

I would like to thank our current Board members, both for their work as general Directors and their contribution to our specialist Committees:

Revenue, Planning and Growth Committee

Brad Price (Chair), Michael Deidun, Adrian Martyn and Jacinta Brouwer

Risk & Compliance Committee

Nigel Haskins (Chair), Chris Howard and Sharika Jeyakumar

ICT Committee

Chris Howard (Chair), Nigel Haskins and Phillip Campbell

Reconciliation Action Plan Committee

Michael Deidun and Sharika Jeyakumar joined Anchor staff and external stakeholders to help guide Anchor's Reconciliation Action Plan (RAP) journey.

On behalf of the Board, congratulations to Anchor's Executive Management Team led by CEO Heidi Tucker, along with Fiona Nicholls, Nicky Anderson, Georgina Van Stekelenburg, Helen Voogt-Dillon and Peter Dinsdale, who have provided outstanding leadership throughout the year. Many thanks also to our dedicated staffing group for their commitment to the clients we serve.

We very much appreciate the continued support of the State Government of Victoria via the Department of Families, Fairness and Housing (DFFH). Anchor has two main service streams which are based on DFFH funding categories: firstly, Care Services incorporating Kinship Care, Foster Care and the MyLife Project and secondly, Homelessness and Youth which includes crisis services, case management and youth homelessness services. Sincere appreciation is also expressed to our supporters and donors who enable us to provide innovative and high-quality service to our clients.

In departing I would like to welcome Chair Elect, Sylvia Hadjiantoniou, to the Anchor Board. Sylvia is a remarkable leader, networker and visionary who I am sure will inspire Anchor to achieve great things in the future.

To you all – again – thank you. It has been great honour to have worked with you over the years. All the very best to you and the Anchor community.

Please note:

Further details about Anchor's services along with our Impact Report and the MyLife Project can be found on Anchor's website www.anchor.org.au

Our Board

Anchor's 2022-2023 Board



Jacinta Brouwer



Phillip Campbell
(Chair)



Michael Deidun



Nigel Haskins



Chris Howard



Sharika
Jeyakumar



Adrian Martyn



Brad Price



Heidi Tucker
(CEO)

Anchor Working Groups

A big thank you to staff who have been members of Anchor's Working groups during 2023-2024:

Better Workplace Team

Helen Voogt-Dillon (Chair), Paula Barras, Sheryl Weeks, Julie Smith, Jessica Bray, Teah Edelmaier, Errin Smith, Tyrell Mills and Misty Taaka

Excellence in Practice Committee

Avi MacMull (Chair), Anita Tyson, Georgina Van Stekelenburg, Helen Voogt-Dillon, Natasha Quarm, Melina Anastassiou-Stein, Alison MacDonald, Nelson Chitando, Rachael Stephenson, Georgia Lillicrapp, Leanne Moody and Mudather Ahmed

Occupational Health and Safety Committee

Helen Voogt-Dillon (Chair), Anny Fabre, Carolyn Berton, Leanne Moody, Sharon Mbabazi, Riann Harrison and John Tamanibola

Reconciliation Action Plan Committee

Lauren Gordon (Chair/Anchor staff), Dr Andrew Peters (Swinburne), Nikki Madgwick (OONAH), Heidi Tucker (Anchor staff), Michael Deidun (Anchor Board), Sharika Jeyakumar (Anchor Board), Georgia Gill (Anchor staff), Helen Voogt-Dillon (Anchor staff), Sharon Nixon (Anchor staff), Peter Cairns (Anchor Board), Natahsa Quarm (Anchor staff), Anita Tyson (Anchor staff), Colleen Sweeney (Anchor staff), Alice Anastasio (Anchor staff) and Talia Appleby (Anchor staff)

Our Staff

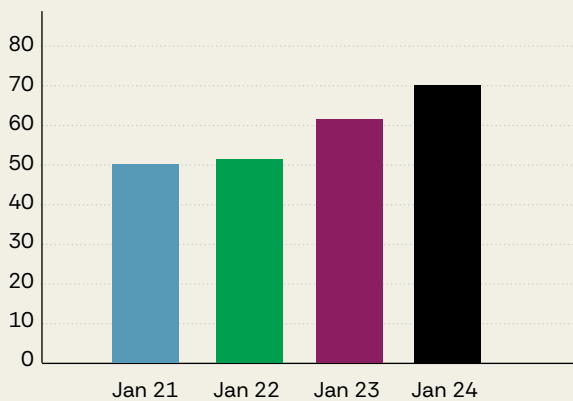
When someone comes to Anchor for support, we want them to feel cared for, respected and understood.

Anchor’s ability to create positive outcomes for our clients is made possible by our dedicated and knowledgeable staff members who are passionate about the work they do.



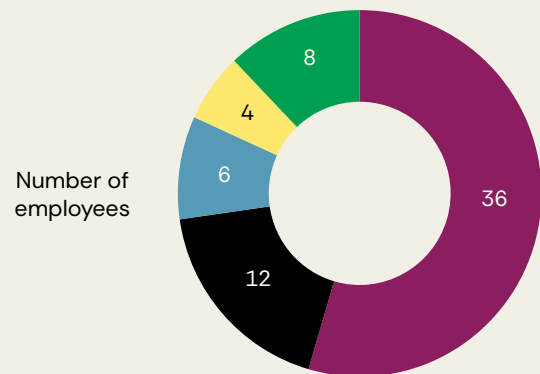
Our organisation by numbers

In the past few years, we have seen a lot of new talent coming into the organisation, helping to energise and grow our workplace culture and operational capabilities.



Time at Anchor

0-2 years (purple), 2-4 years (black), 4-6 years (blue), 6-8 years (yellow), 10+ years (green)



People Development

One of our goals is to enhance the organisation’s capabilities by fostering a culture of continuous learning and development. We prioritise upskilling in technical and leadership skills to align with our strategic objectives and prepare our workforce for future demands.

We look to deepen our understanding of how best to engage and energise our staff, enabling them to deliver the greatest impact for people in our care. Our Employee Engagement survey shows that our employees value work-life balance, a positive organisational culture that recognises their contributions, quality leadership and, above all, effective communication.

Focus on Leadership

Developing the next generation of leaders is central to our learning and development program and we continue to strengthen leadership and culture through significant programs aimed at enhancing employee capabilities.

Notable programs include Anchor’s Future Leaders Program, Ken Morgan’s ‘Like a Boss’ program, and Patrick Lencioni’s ‘Five Dysfunctions of a Team’. These programs provide emerging and existing leaders with individual and team coaching to support their learning journey.

Other employees also have opportunities to work with specialist coaches to boost their capabilities and professional growth.

Anchor remains committed to the ongoing professional development of all our people, offering a variety of training opportunities.

2023/24 in Numbers

In 2023/2024, Anchor supported over 1,650 people across our three social impact areas. We provided the following support:

Out of home care

197

Children and young people cared for through Anchor's Foster and Kinship Care programs.

224

Foster Carers and Kinship Carers supported.

41,158

Nights of care provided to children in Foster and Kinship Care.

2,704

Hours of First Supports, information and advice provided to Kinship Carers.

Homelessness

392

People assisted through our crisis response service, Opening Doors.

572

People were assisted with short-term or emergency accommodation and support.

2,955

Nights of short-term emergency accommodation provided.

108

Support periods for rough sleepers via our Rapid Response program.

647

Support periods for families in Transitional housing.

Youth at Risk

152

Young people supported by our Youth Services.

15

Young people supported with Family Reunification / Family Preservation support.

Giving Homeless Children the Voice they Desperately Need

Anchor is dedicated to breaking the cycle of homelessness, trauma, and hardship for our youngest Australians.

The program was made possible by funding provided by **Perpetual**, **Yarra Ranges Council's** Storm Project Grants, and **Bendigo Bank**

Perpetual

B Bendigo Bank



This year, we launched a pilot project to provide children with targeted one-on-one support when they become homeless with their parents.

The program addresses a crucial service gap in the homelessness sector, where children are not directly supported by homelessness service case managers.

The program sees all clients aged 6–16 years in Anchor's homelessness services provided with free access to a Specialist Children's Support Worker. The worker creates a relationship with the young person that is safe, non-judgemental, and encourages them to talk openly about their experiences and needs.

The trust and rapport that our support worker builds with the children enables Anchor to better meet their individual needs and assist them to develop their own goals and pathways that will help them to grow.



Taking our approach provides children and teens with a dedicated space where they can be listened to – an incredibly powerful tool for their wellbeing which helps them to work through challenges in their lives, build connection to education, and receive mental health resources and referrals into other services.

Our pilot project was featured on the ABC News, with Anchor CEO Heidi Tucker, and PESP Lived-Experience worker, Joal, discussing the program's innovative approach to supporting children.

Watch the news story here:



Homelessness Becomes a National Conversation in 2024

Homelessness is at a critical point in Australia, with increasing numbers of people experiencing homelessness, overwhelming demands on services and community organisations, and a deepening housing crisis.

The issue has captured the public's attention in 2024 more than ever before.

The 2024/25 Federal Budget introduced several significant measures aimed at addressing Australia's growing homelessness challenges. The media has also intensified its coverage, highlighting the escalating demand as well as exploring the strong link between domestic violence and homelessness.

Key measures in this year's budget:

- Re-allocation of funding: Approximately \$1 billion from the National Housing Infrastructure Facility will be directed towards crisis and transitional accommodation for women and children fleeing family violence, along with targeted youth housing projects.
- New five year agreement: A \$9.3 billion commitment to states and territories to combat homelessness, provide crisis support, and build and repair social housing

Anchor's Role in the National Conversation

Anchor has proudly added its voice and expertise to the national discussion on the need for better homelessness outcomes. This included:

- Taking part in the Council To Homeless Persons 'Houses at Parliament' campaign on the steps of the Victorian Parliament as well as speaking at other public events during Homelessness Awareness week.
- Attending an advocacy contingent led by the Foyer Foundation where our CEO Heidi Tucker, attended meetings and briefings in Canberra to raise awareness of the need for funding vitally needed Youth Foyers around the country.
- Joining the Home Time campaign, standing shoulder to shoulder with the rest of the homelessness services sector in calling for all levels of government to unlock Australia's housing system for almost 40,000 children and young people with nowhere to live.

Anchor Initiatives Shaping the Homelessness Sector

In 2023/24, Anchor achieved significant outcomes that not only supported those in need but also enhanced the homelessness sector's knowledge and expertise:

- Our Rapid Response program won an award for Excellence in Ending Homelessness Among Adults at the 2024 Victorian Homelessness Conference.
- We showcased our evaluation framework at the Centre for Excellence in Child and Family Welfare's OPEN Symposium.
- We launched a pilot program to address the needs of children accompanying parents through episodes of homelessness.



Anchor MyLife Project

The transition from adolescence to adulthood is universally recognised as a major milestone in a person’s psychological, emotional and social development. This is particularly significant for young people transitioning from residential care, who may not have traditional family support available.

Tackling this transition without the right support can be daunting, and in many cases impossible, to navigate alone which often lead to extreme and long-term adverse outcomes for a young person.

The Anchor MyLife Project focuses on identifying, developing and investing in the skills, capabilities and assets of young people aged 16–18 years who have a residential care experience to help them establish healthy and fulfilling lives.

Funded by Targeted Care Packages, MyLife began in Victoria’s DFFH South Division in January, 2020, expanding to the Outer East in 2022 and Gippsland

in 2023. The program enables young people who have been in residential care to transition into independent, sustainable lives by providing stable housing, education support, relationship reconciliation, connections to employment and recreation opportunities.

Anchor’s approach demands that we move away from seeing the young person through a ‘deficit lens’ which is a common experience for them, to one of ‘potential’, integrating theoretical concepts such as Positive Psychology, Self-determination Theory, Advantage Thinking and Developmental Trauma.

Based on Anchor’s Theory of Change, the MyLife Project provides a positive and clear pathway to safely transition from Out-of-Home care to independent living, focussing on five clear goals:

Goal 1 Good rental history and have secured safe and stable accommodation.

Goal 2 An appropriate education and / or linked to further education or employment.

Goal 3 Knowledge about how to care for themselves and their home.

Goal 4 Personal networks and supportive informal relationships.

Goal 5 A focus on the positives in their life, their talents, and capabilities as well as the capacity to live independently in safe and secure housing.

To measure the success of the project, we conducted two evaluations with different client cohorts from 2022 to 2024, using a retrospective ‘before and after self-assessment survey’ with our first cohort and expanding our methodology to conduct a baseline and mid-line self-assessment survey, as well as a practitioner assessment, for each project participant on the second cohort.

Our early outcomes data demonstrates the MyLife Project’s effectiveness in empowering clients, promoting their personal growth, and equipping them with the necessary skills and mindset to achieve sustainable independence and well-being.



Kinship and Foster Care

We are inspired every day by the hard work and sacrifices that our Foster and Kinship carers make to ensure the children they care for are safe and supported.

With Foster Care recruitment remaining a challenge across Victoria, our major focus for the year has been on carer support and retention – ensuring our carers feel well-equipped and supported to make a difference.

The Kinship care space has seen a lot of growth, with kinship placements becoming the preferred outcome by the government after Child Protection intervention. With Anchor's Kinship placements almost doubling in 2024, our team has risen to the challenge and provided round-the-clock support.



Investing in Carer Skills and Strengths

Our goal is to make sure that our community of carers always feel supported by Anchor to do their best.

Anchor teamed up with consultant Shayne Hood to provide carers with a toolkit of resources they can tap into to support them with emotional regulation for themselves and the children they care for.

Anchor's Foster Care Team also delivered an internal training event called 'Shared Lives Advanced'. This, along with regular carer coffee catch-ups, is how we are working to increase carer engagement and skill level across our program.

Bringing our Carer Community together

We gathered our Kinship and Foster Carers at Sky High in Mt Dandenong for a brilliant night in February to show our appreciation for the incredible work they do in supporting children and young people.

The passion and dedication of Anchor's group of carers was abundantly clear, and the night was full of fun and gratitude. In her speech on the night, CEO Heidi Tucker acknowledged the sacrifices that carers make:

"You give your time, your resources, your space. You make room within your own families, and spend a great deal of emotional and physical energy doing what you do every day.

It is our absolute honour as an organisation to support you in your carer work, because we know you do such an amazing job."

Lilydale Youth Foyer

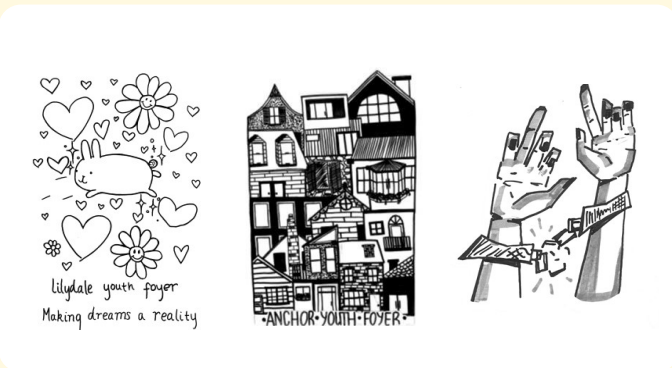
With over 26,000 young people experiencing homelessness each year in Australia, we passionately believe that every young person experiencing disadvantage should have a pathway to education, training, employment and connection to community that is founded on access to stable and secure housing.

To contribute towards and to leverage collective knowledge, Anchor partnered with the broader Foyer movement in 2023 to become an officially accredited Youth Foyer with Foyer Foundation Australia.

Now known as the Lilydale Youth Foyer, the Anchor approach is based on the Foyer model, which integrates housing assistance with other support services, education, employment and life skills, seamlessly integrating participants within a nurturing environment in which to live and learn.

End Youth Homelessness Creative Enterprise

Earlier this year, students kicked off an End Youth Homelessness t-shirt design initiative, where participants put their creative talents to use in entrepreneurial pursuits. Featuring four designs from Lilydale Youth Foyer students, t-shirts were sold at local markets with proceeds going to Foyer activities for the benefit of the entire group.



2024 Wilson's Promontory Camp

In mid-2024, the Lilydale Youth Foyer secured Youth Fest funding to gift our foyer students a camping adventure at Wilson's Promontory. A student camp committee was formed to plan for meals and activities, meeting weekly leading up to the camp in September. Big W Lilydale also donated over \$600 worth of camping gear.

The students had a wonderful time swimming at the beach, collecting shells, going for group beach walks, while they also learned how to assemble and dismantle their camping tents during rain. The camp culminated with an engaging hiking trip to Squeaky Beach, deepening friendships already formed amongst the students even further.



Transitional Housing Support

Anchor's Transitional Support Team pride themselves on their ability to navigate complicated scenarios and achieve the best outcomes for people needing help, despite a difficult housing environment.

Australia is in the grip of a housing and homelessness crisis, and our Transitional Support team saw the realities of these challenges this year. People at risk of homelessness are finding it particularly challenging to secure private rentals due to high demand.

SQM Research data for Eastern Melbourne's rental market in 2024* showed a shocking vacancy rate of only 0.8%.

Correspondingly, Anchor clients have experienced a sharp rise in the number of notices to vacate rentals at an unprecedented rate. We also saw an increase in older people accessing Anchor's services, with some people in their 80s and 90s being given notices to vacate properties and having nowhere to go.

How Anchor's Transitional Support team helps

The wait list for a private rental or social housing can leave people experiencing homelessness feeling as though they are stuck in limbo. Here is how our team supports them during this time:

- We work with clients to identify and assess their needs and obstacles, the things that have contributed to their homelessness.
- We support children and young people of families to ensure their unique needs are met.
- We provide referrals and service connection to a range of additional supports, including advocating on our clients' behalf to real estate agents.
- We work to secure our clients' safety.
- We support clients through the first 12 months of their lease towards securing private rental or helping them to complete their pathway to social housing.



Success for our Transitional Housing Support team is helping someone to move into safe, stable and sustainable housing options in the private rental market, or affordable/ social housing.

MYER
COMMUNITY FUND

Myer Community Fund empowering our Domestic Violence Re-establishment Project

The Domestic Violence Victims Project provides women at risk of homelessness whilst escaping family violence with basic necessities when they move to new locations away from perpetrators.

This includes vital wellbeing needs and comforts including clothes, bedding, food, removalists, whitegoods, bond and rent, and transport.

This project was made possible by a \$15,000 grant through the Myer Community Fund, whose generous support enables us to make real change in the lives of women in our community.

* https://sqmresearch.com.au/graph_vacancy.php?sfx=®ion=vic%3A%3AEastern+Melbourne&t=1

Changemakers Inspiring Hope

Anchor is incredibly fortunate to have a strong community of people who share our Vision and are passionate and dedicated to tackling homelessness and disadvantage.

The work done by our network of compassionate supporters can be the difference needed for a family to break out of a cycle of disadvantage, or even just put a smile on the face of someone during a tough period in their life.

Knowing there are warm and generous people in the community can be life changing for those who are struggling and experiencing crisis.

This is what Anchor is all about – making sure that people experiencing homelessness don't feel alone.



Christmas gift donations brighten kids' lives.



Christmas is a very special time at Anchor, with key partnerships coming together to brighten the Christmases of families supported by Anchor.

The Rotary Club of Lilydale continued to run its Wishing Tree toy appeal and do an incredible job of engaging with local businesses, this year amassing over 1,000 gifts to go towards every child and young person that Anchor supports in its homelessness services.

At the same time, **Together Financial Services** ran their annual Christmas drive, working with a number of business partners and community groups to collect 250 gifts and toys to go to families in our Foster and Kinship Care services.

Changemaker Appreciation Night



We were thrilled to see our community of supporters come together at our event in March to acknowledge and recognise the amazing support they provide to Anchor.

Held at Hyatt Place, Scoresby, the event brought together our incredible network of partners, funders, and donors to celebrate the impact that is made by their funding and support has achieved.



Café Heroes

Anchor's Café Heroes event saw 17 cafes across the Yarra Ranges and Gippsland area sign up for a two-day campaign where they encouraged customers to make a small donation on top of their usual coffee order to support young homeless people.

The campaign received a great response from coffee-lovers who are very proud of their community. The goodwill that was spread was met positively online and in the local media.

Local cafe heroes coming together to raise funds for youth homelessness this winter

07/06/2024



Your Local Roaster owner Adam Moon. Picture: DONGYUN KWON



your.local.roaster
Your Local Roaster



Liked by julia.sza and others

your.local.roaster Today is the last day to make your donations towards Youth Homelessness! So come in, get a coffee, have a chat, and make a contribution to a great cause! @anchor_ltd #anchor #youthhomelessness #fundraiser #yourlocalroaster #ylr #lilydale #lilydalecoffee ☕☕☕

Myer Eastland hits \$55,000 Milestone in 2023



Since 2019, the amazing staff at Myer Eastland have raised over \$55,000 to support families experiencing homelessness.

Their incredible effort ensures that people experiencing homelessness are given the care, safety and stability they desperately need.

This is money that has helped families in crisis find both emergency and long-term housing plus basic furniture to make it a home.

For their amazing work, they have been recognised as the second most successful Myer store for charitable fundraising in all of Australia.



Supporter Acknowledgements

Anchor expresses sincere appreciation to our generous donors and in-kind supporters, as well as our project partners that have worked with us in 2023-24 to create meaningful impact in the community.

Project Partners

Box Hill Institute of Tafe
Community Housing Ltd
Department of Education and Training
Department of Families Fairness and Housing (DFFH)
Foster Care Association Victoria
Fostering Connections
Hadi Hayek
Haven; Home, Safe
Jess Inteman – Job Ally
Julian Carle – Synergen
June Steward
Ken Morgan
Kommunal
Melba Support Services
Mission Imperative
Ngwala Willumbong
OONAH Health and Community Services (OONAH Belonging Place)
Reconciliation Australia
Shayne Hood
The Foyer Foundation
VACCA
VISHN
Yarra Ranges Council

In-Kind Support

Chirnside Park Country Club
CIRE
Eastern Regional Libraries – Lakeside
Glen Dimplex
Hyatt Place
MiCare
Mt Evelyn Christian Reform Church
Texas Instruments
The Generosity Collective
The Rotary Clubs Boronia, Belgrave, Lilydale, and Rowville/Lysterfield
Together Financial Services

Funders

(Grant providers and Major Donors)

Brian M. Davis Charitable Foundation
Commonwealth Bank
Equity Trustees
Georgina Van Stekelenburg
Helen Voogt-Dillon
Heritage Golf and Country Club
Irene Hams Jiayuan Music Charity
Julie MerriganKnox City Council
Lilydale Uniting Church
Magistrates Court of Victoria
Marrich Charitable Foundation
Michael Deidun
Mt Evelyn Christian Reformed Church
Myer Community Fund
Myer Eastland
Perpetual Limited
Peter Cairns
Rotary Club of Boronia
Street Smart Australia
The Arthur Gordon Oldham Charitable Trust
The Edith Kemp Memorial Trust
The Samuel Nissen Foundation
Together Financial Services Pty Ltd
Transform Management Pty Ltd
Yarra Ranges Council



ANCHOR

Financials

Financials

Statement of profit or loss and other comprehensive income for the year ended June 30 2024

	2024	2023
	\$	\$
Revenue	10,662,053	8,819,459
Other Income	849,926	483,002
Employee benefits expense	(8,308,949)	(6,655,047)
Property Amortisation	(243,079)	(200,917)
Administration Costs	(483,230)	(354,244)
Governance	(51,731)	(24,736)
Communication	(56,499)	(54,670)
Furniture & Equipment	(2,004)	(25,511)
Information Technology	(129,028)	(96,022)
Property Costs	(258,757)	(263,298)
Professional Development	(110,351)	(47,672)
Service Delivery costs	(1,754,755)	(1,442,308)
Travel & transport	(113,565)	(61,520)
Loss on disposal/write off of Property, Plant and Equipment	0	0
Finance costs	(22,303)	(4,712)
Surplus / (Deficit) for the year	(22,272)	71,804
Items that will be reclassified to profit or loss when specific conditions are met		
Fair value movement on investments held at FVOCI	56,353	31,014
Other comprehensive income for the year	56,353	31,014
TOTAL COMPREHENSIVE INCOME FOR THE YEAR	34,081	102,818

Statement of financial position as at 30 June 2024

	2024	2023
	\$	\$
CURRENT ASSETS		
Cash and cash equivalent	1,613,957	1,689,612
Receivables	31,441	85,244
Other financial assets	1,255,015	1,144,049
Other assets	74,859	53,017
TOTAL CURRENT ASSETS	2,975,272	2,971,922
NON-CURRENT ASSETS		
Property Plant and Equipment	5,483,383	5,471,391
Right-of-use assets	654,114	281,147
Other assets	40,453	40,453
TOTAL NON-CURRENT ASSETS	6,177,950	5,792,991
TOTAL ASSETS	9,153,222	8,764,913
CURRENT LIABILITIES		
Trade and other payables	893,456	687,136
Lease liabilities	193,965	81,239
Employee provisions	669,918	558,045
Other liabilities	838,551	1,173,951
TOTAL CURRENT LIABILITIES	2,595,890	2,500,371
NON-CURRENT LIABILITIES		
Lease liabilities	457,385	198,711
Employee provisions	40,579	40,544
Long-term provisions	83,003	83,003
TOTAL NON-CURRENT LIABILITIES	580,967	322,258
TOTAL LIABILITIES	3,176,857	2,822,629
NET ASSETS	5,976,365	5,942,284
EQUITY		
Retained surplus	5,680,959	5,703,231
Revaluation surplus	295,406	239,053
TOTAL EQUITY	5,976,365	5,942,284

Statement of cash flows for the year ended 30 June 2024

	2024	2023
	\$	\$
CASH FLOW FROM OPERATING ACTIVITIES		
Donations received	137,209	34,729
Interest received	64,173	49,405
Operating revenue	10,566,463	8,819,161
Interest paid	(22,303)	(4,712)
Other receipts	407,923	394,745
Payments to suppliers and employees	(10,967,573)	(8,788,224)
NET CASH PROVIDED BY OPERATING ACTIVITIES	185,892	505,104
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchases of Property, Plant & Equipment	(94,064)	(112,931)
Purchase of available-for-sale investments	0	(1,100,000)
Proceeds from sale of Property, Plant & Equipment	0	0
Proceeds from disposal of financial assets	0	0
NET CASH USED BY INVESTING ACTIVITIES	(94,064)	(1,212,931)
CASHFLOW FROM FINANCING ACTIVITIES		
Payment of Lease Liabilities (net)	(167,483)	(147,722)
Net Cash provided by /(used in) financing activities	(167,483)	(147,722)
Net Increase/(decrease) in cash and cash equivalents held	(75,655)	(855,549)
Cash and Cash equivalents at beginning of the financial year	1,689,612	2,545,161
CASH AND CASH EQUIVALENT AT THE END OF THE FINANCIAL YEAR	1,613,957	1,689,612

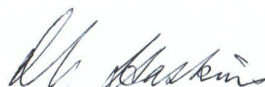
Annual statements give true and fair view of financial position of Anchor Community Care Ltd

The Board has determined that the company is a reporting entity and that the financial statements have been prepared in accordance with the Australian Accounting Standards – Simplified Disclosures, the *Corporations Act 2001*, and the *Australian Charities and not-for-profits Commission Act 2012*, outlined in Note 1 to the financial statements.

We, Phillip Campbell and Nigel Haskins being members of the Board of Anchor Community Care Ltd, certify that: The statements attached to this certificate give a true and fair view of the financial position of Anchor Community Care during and at the end of the financial year of the company ending on 30 June 2024.



Chairperson – Phillip Campbell



Treasurer – Nigel Haskins

Dated this 19th day of September 2024

These financial statements have been audited by an independent auditor Postan Miller and Associates Pty Ltd

Suite 32, Level 3, 25 Claremont Street,
South Yarra Vic 3141

September 2024

Access to the complete audited financial statement is available at www.anchor.org.au

Anchor Inc. 44 Lakeview Drive Vic 3179



ANCHOR

Pathways
from
Homelessness



ANCHOR

Pathways
from
Homelessness

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