

## Case Manager – Transitional Support Services

Full - time, 1.0 FTE

Location: Lilydale

### Are you

- Committed to supporting homeless individuals and families.
- Compassionate with the ability to identify individual needs.
- Experienced within the homeless crisis system.

### Who we are

Anchor is a s dynamic agency and is the first point of contact for people experiencing homelessness in the Shire of the Yarra Ranges.

Our services range from information and referrals, to helping people transition to long-term, sustainable housing. We work with people wherever they are on their housing journey, including rough sleepers, people needing food assistance, and those seeking permanent accommodation.

Our services are available to people from all ages and at all stages of life. We also offer extra support to help people get back on track, including additional service referrals.

### Job Description

- Full-time, ongoing, Monday to Friday.
- Based at our Lilydale Office.
- Base salary \$85,000 – \$91,500 + superannuation + generous salary packaging benefits of up to \$18,500.

This role sits within the Transitional Support Team that contributes to Anchor’s purpose of making it possible for people to attain a safe, secure and stable home. This role is a champion for Anchor’s values, vision, goals and promotes the Agency’s strategic objectives.

As a **Case Manager – Transitional Support** your responsibilities will include:

- Providing high-quality support to families, including children, and individuals referred to the program who are homeless or at risk of homelessness.
- Providing support to families, including children, and individuals accommodated in Transitional Housing and crisis accommodation.
- Assessing and planning for families, including children, and single people presenting as homeless.
- Contributing to program planning.

### Qualifications

To succeed in this role, you will also have knowledge and understanding of:

- the theoretical framework that unpins Anchor’s approach to homelessness, including developmental trauma and Advantage Thinking.
- the homelessness crisis system.
- You will also possess:
- a highly developed practice wisdom, including a strong awareness of how your personal values impact your perception of people who are facing homelessness.

- a positive 'can do' attitude with a passion for driving cultural awareness and safety for all clients, including Aboriginal and Torres Strait Islanders, other CALD groups and client who identify as LGBTQI; and
- the capacity to provide adaptive and flexible approaches to practice.
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### **Mandatory Qualification/s, Competencies and/or Licences**

- Tertiary qualification in Community Services, Social Work, Psychology and /or related behavioural sciences, together with RELEVANT WORKPLACE EXPERIENCE.
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### **What We Offer**

Anchor is committed to developing our people. Here, you'll be supported to be your best.

What we provide:

- Work arrangements that flex to you to allow for a positive work-life balance.
- Additional ex gratia paid leave – 2 days per year.
- Engaging, inclusive and supportive team.
- Competitive salary based on qualifications and experience.
- Generous Not-for-Profit Salary Packaging of up to \$15,900 free income tax per year, to maximise your take home pay.
- Up to \$2,650 additional tax-free money to spend towards meals and entertainment.
- Support through a comprehensive Employee Assistance Program.
- Opportunities to continuously grow and develop professionally.

### **Next steps:**

If this sounds like a role that would make you excited to come to work each day, we'd like the opportunity to learn more about you.

Please have a read of the position description which can be found on our website at <https://www.anchor.org.au/get-involved/join-our-team/>.

If you'd like more information about the position, please contact People and Culture at [employment@anchor.org.au](mailto:employment@anchor.org.au) and we'll answer your questions.

### **Applications close on midday 30 October 2024.**

Successful candidates will be required to meet the following screening requirements:

- Criminal History Check.
- Working With Children Check (employee).
- Proof of your eligibility to work in Australia.

Anchor reserves the right to commence recruitment proceedings immediately. This opportunity is only open to candidates with appropriate legal working rights within Australia.

## ***Our Child Safety, Diversity & Inclusion Commitment***

***Anchor is a child safe organisation, committed to child safety and wellbeing. Anchor recruits' staff in accordance with the Child Safe Standards Victoria.***

*At Anchor, we aim to ensure every individual is treated with dignity and respect regardless of their cultural background, ability, ethnicity, gender identity, sexual orientation, spirituality, or religion. We welcome and strongly encourage applications from diverse backgrounds and people with lived experience to apply. Anchor is committed to creating a culturally safe environment that values and supports Aboriginal & Torres Strait Islander people(s); where culture and heritage is acknowledged, and respected, as being core to their existence. We recognise and respect the unique culture and contribution that Aboriginal and Torres Strait Islander people bring to our communities. We welcome applications from Aboriginal and Torres Strait Islander People.*

***"We are a 2024 Circle Back Initiative Employer – we commit to respond to every applicant."***

